

AI EMPOWERMENT FOR THE PUBLIC SERVICE

WORKSHOP



Objective: Equip attendees with the ability to integrate AI insights into legislation and governance frameworks.

Content:

- Case studies of Al-driven decision-making in public policy
- Impact of AI on law-making and regulation
- Legal implications and compliance with emerging AI laws (EU AI Act, US guidelines)
- Exercises: drafting AI-informed policy recommendations

Format: Half-day workshop

Goal: Leaders can evaluate AI proposals and anticipate regulatory implications effectively



Objective: Develop an understanding of ethical and governance frameworks for Al adoption.

Content:

- · Ethical principles: fairness, transparency, accountability
- Bias mitigation in Al systems
- Risk assessment and oversight frameworks
- Case study exercises: evaluating an AI tool for bias and risk

Format: Half-day workshop

Goal: Enable participants to establish governance protocols and assess AI risks responsibly



Objective: Help public institutions communicate AI adoption effectively and maintain public trust.

Content:

- Explaining AI to non-technical stakeholders and the public
- Managing Al-driven public communications (e.g., chatbots, predictive analytics)
- Transparency, accountability, and mitigating misinformation
- Workshop exercise: creating a public communication brief for an AI initiative

Format: Full-day workshop

Goal: Equip participants to communicate AI initiatives responsibly, fostering trust and credibility



Objective: Introduce practical and relevant AI tools and applications **Content:**

- Use cases: data analysis, citien services, document summarisation
- Low-code AI tools for non-technical staff
- Risk-aware implementation guidance
- Hands-on demonstration of AI tools

Format: Half day workshop

Goal: Empower institutions to experiment safely with AI tools in operational contexts



Objective: Understand global AI developments and implications

- Overview of AI in global governance: US, EU, China, multilateral initiatives
- Al's impact on trade, security, and regulatory alignment
- Strategic implications for national and regional policy
- Scenario planning exercises

Format: Half-day workshop

Goal: Aligning domestic AI strategies with global trends and anticipate geopolitical risks



Objective: Provide public service officials with clear understanding of AI basics and its implications, enabling informed and confident decision-making.

Content:

- Why AI matters in government today
- What AI is (and isn't)/ Key risks: bias, oversight, reputational impact
- Case studies and regulatory trends
- AI Readiness Health Check

Format: Half-day workshop

Goal: Enable participants to build institutional resilience, anticipate risks, and lead responsibly in an AI-driven public service environment



Objective: Gain a clear understanding of why trusted, high-quality data is essential for effective and responsible use of AI, and explore tools and frameworks to ensure data integrity. **Content:**

- The foundations of AI: why "good data" matters more than complex models
- Common risks: bias, manipulation, and lack of transparency in data pipelines
- The role blockchain can play in ensuring auditability, provenance, and trust in Al data flows
- Best practices for managing data integrity across organisations

Format: Half-day workshop

Goal: Understand the central role of trusted, transparent data in the AI paradigm, and how organisations can safeguard integrity to unlock reliable, ethical, and scalable AI applications

ADDITIONAL ORGANISATION ADVISORY SESSION AVAILABLE



Objective: Measure institutional AI readiness and public perception.

- Conduct an organisational reputational scan of AI engagement
- Benchmarking against other Public Service organisations
- Identifying risk gaps and areas for leadership positioning

Format: 1:1 advisory session + report generation

Goal: Provide actionable insights for leadership to mitigate risks and enhance strategic positioning

FOR MORE INFORMATION OR TO ENROL, PLEASE CONTACT:

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